

FAQ for Dual Hosting with University of Toronto Press and Paradigm Publishing Services

1. What is dual hosting?

What does dual hosting mean?

If a complete University of Toronto Press copyright year collection is purchased on either Paradigm's platform (<https://www.degruyterbrill.com/>) or University of Toronto Press's platform, (<https://utppublishing.com/>) the customer will gain access to the content on both platforms for no additional charge.

Why are two platforms hosting the same content?

The two platforms are hosting the same content to enable library users to access their purchased content on either platform directly from their library domain, and when searching outside of their library domain. The benefit to libraries is to provide more choice, and to enable libraries to capture usage when users are accessing licensed content from outside the library's domain.

Which collections are available through dual hosting?

All University of Toronto Press Complete copyright year collections, the UTP Linguistics Top-Up collection, as well as the University of Toronto Press content available in the ACUP complete copyright year collections will be available for dual hosting.

If I purchase a collection on one platform, do I automatically receive access on the other platform?

Yes, there is a brief period of time needed to set up access on the other platform, but the customer is not required to take any further action. We aim to make the content available on the other platform as soon as possible following invoicing of purchase.

2. Purchasing and pricing

Where do I purchase the collection?

The collections can be purchased by libraries or by a library agent via either Paradigm Publishing Services or University of Toronto Press, directly.

Can I purchase individual titles, or is dual hosting only available for complete collections?

Dual hosting is currently only available for complete collection purchases.

3. Access and authentication

How do I access the collection on the second platform after purchasing it?

Upon completion of the purchase, IP, Proxy, SSO access credentials and the library's admin email address will be shared with the other provider. UTP access is provided on <https://utppublishing.com>. Paradigm access is provided on <https://www.degruyterbrill.com/>.

Who should I contact if the collection is showing as purchased but I cannot access it?

If you are not able to gain access to the collection purchased on Paradigm Publishing Services platform, [degruyterbrill.com](https://www.degruyterbrill.com), please reach out to salesopsamericas@degruyterbrill.com.

If you are not able to gain access to the collection purchased on the University of Toronto Press platform (<https://utppublishing.com/>), please contact journals@utorontopress.com.

4. Content and functionality

Will all titles in the collection be available on both platforms? Yes.

Are there differences in DRM between the platforms? No.

Will accessibility features be the same on both platforms? Yes, both platforms have a AA accessibility rating from the Web Content Accessibility Guidelines 2.2

Will MARC records/KBART/title metadata be available for both platforms?

- For UTP (<https://utppublishing.com/>) metadata is available on the Library's admin account, here: <https://utppublishing.com/action/showInstitutionUsageReport>
- For Paradigm MARCs, libraries may access our library self-service portal, [DG Data](#). KBARTs and MARCs can also be downloaded [here](#). DGB/Paradigm also sends bi-weekly KBART feeds to external KBs, and all UTP collections are available for activation in EBSCO (EDS); OCLC, and Ex Libris.

5. Usage and user experience

Can users choose which platform they use? Yes.

Will usage statistics be available for both platforms? Yes, but each platform's usage statistics will remain independent.

On <https://utppublishing.com/> COUNTER usage is available one-time, monthly, or via SUSHI delivery, all of which can be accessed in the institution's UTP admin. account at <https://utppublishing.com/action/showInstitutionUsageReport>

On <https://www.degruyterbrill.com/> COUNTER usage is available monthly or via SUSHI delivery, accessible via DG Data. If a librarian does not have access to DG Data and needs to set up an account please reach out to salesopsamericas@degruyterbrill.com.

6. Changes

If my institution changes its authentication provider, do I need to update anything on both platforms?

Yes. Please contact both publishers when your authentication provider changes.

- For UTP, contact journals@utorontopress.com.
- For Paradigm, contact salesopsamericas@degruyterbrill.com